

AKINGBOLA IFEOLUWA ZAINAB

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Telephone: +2348145936442

Gender: Female

Nationality: Nigerian

Address: No. 19B Ogooluwa street, Adealu bustop, Lagos state.

PROFESSIONAL GOAL

I am a motivated and purpose-driven graduate of History and International Studies with practical experience in customer service, business operations, and leadership. I demonstrate and sharpen my ability to take initiative through entrepreneurship and community engagement. I am passionate about youth development and addressing unemployment challenges. Seeking to expand knowledge in development and policy to contribute to sustainable socio-economic growth.

RELEVANT EXPERIENCE

Treaven Limited Travels and Tours

Role: Reservation & Marketing Executive (Apr 2024 – Present)

- * Manage travel bookings and provide customer consultation services
- * Develop and implement marketing strategies to attract new clients
- * Built customer relationships, increasing client engagement and retention

Gabfol Lounge Nig. Ltd, MMIA

Role: Receptionist / Lounge Manager (2023 – Feb 2024)

- * Managed front desk operations and customer service delivery
- * Ensured smooth daily lounge operations and client satisfaction
- * Handled customer inquiries and resolved complaints effectively

Federal Airport Authority of Nigeria (FAAN), MMIA

Role: NYSC – Corporate Affairs Department (2022 – 2023)

- * Supported corporate communications and public relations activities
- * Served as front line staff, managing customer interactions
- * Assisted in protocol and administrative functions

EDUCATION

University: Tai Solarin University of Education — Ogun State Nigeria.

Degree: B.Ed. History and International Studies (2017 – 2021)

RELEVANT SKILLS

- Leadership & Team Coordination
- Communication & Interpersonal Skills
- I am able to find solutions to problems.
- Customer Service
- Business Development & Marketing
- Adaptability & Fast Learning
- I have good organizational skills.
- Skilled with Microsoft Word, Excel, PowerPoint

LANGUAGES

- English (Fluent)
- Yoruba